



**NATIONAL ASSOCIATION FOR COURT MANAGEMENT  
AND  
NATIONAL ASSOCIATION OF STATE JUDICIAL EDUCATORS**

**Joint Annual Conference  
July 10 – 14, 2011  
Red Rock Resort  
Las Vegas, NV**

**PUSHING THE BOUNDARIES:  
*COMING TOGETHER TO STRENGTHEN AND SUPPORT  
THE ADMINISTRATION OF JUSTICE***

The NACM National Agenda is designed to drive NACM program priorities and improvements in the court management profession. As a primary voice for the court management profession, NACM has a duty to help chart a course for judicial systems, trial courts, leadership judges and court managers.

NASJE is a non-profit organization, founded in 1975, that strives to improve the justice system through judicial branch education. NASJE is a leader in defining the practice of judicial branch education and in gathering and sharing resources among educators.

Together, NACM and NASJE are “Pushing the Boundaries: Coming Together to Strengthen and Support the Administration of Justice” through this national collaboration to improve the justice system and support professional court management education.

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## **AGENDA**

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All sessions are open to both NACM and NASJE members unless otherwise indicated.

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### **SATURDAY, JULY 9** ***Pre-Conference Activities***

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**8:30 AM to 5:00 PM**

**NACM Board of Directors Meeting**

**Trails**

**PUSHING THE BOUNDARIES:  
COMING TOGETHER TO STRENGTHEN AND SUPPORT THE ADMINISTRATION OF JUSTICE**

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**SUNDAY, JULY 10**  
***Pre-Conference Activities***

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<b>8:00 to 8:30 AM</b>	<b>Registration for Fundamentals of Our Profession</b>	Charleston E Foyer
<b>8:30 AM to 3:30 PM</b>	<b>NACM Leadership Seminar-By Invitation</b> (State Association Presidents/Designees) Pamela Q. Harris	Vistas
<b>8:30 AM to 5:00 PM</b>	<b>Joint Technology Committee (JTC)</b>	Siena
<b>8:30 to 10:00 AM</b>	<b>Fundamentals of Our Profession: PART I</b> <b>Introduction to National Association of State Judicial Educators</b> <i>Faculty: Judith M. Anderson and Joseph Sawyer</i>	Charleston E
<b>10:00 AM to 5:00 PM</b>	<b>Fundamentals of Our Profession: PART II</b> <b>The Art and Science of Being a Judicial Branch Educator</b> <i>Faculty: Ileen D. Gerstenberger and Marty Sullivan</i>	
<b>10:00 AM to 4:00 PM</b>	<b>NACM Nominating Committee Interviews</b>  Lunch on your own	Willows
<b>1:00 to 7:00 PM</b>	<b>Registration &amp; Conference Information</b>	Conference Level Registration Area
<b>2:30 to 3:00 PM</b>	<b>Early Career Professionals (ECP) Welcome Session</b> Kelly Steele	Ridges
<b>2:30 to 4:00 PM</b>	<b>NASJE Past Presidents Meeting</b>	Suite 5103
<b>3:00 to 3:30 PM</b>	<b>Host and Reporter Orientation</b> Michelle Oken	Ridges
<b>3:00 to 5:00 PM</b>	<b>Forum for State Directors of Judicial Branch Education Offices</b>	Hills
<b>3:30 to 5:00 PM</b>	<b>Bonus Session: Elders and the Courts: Resources and Training Opportunities</b> <i>Faculty: Brenda Uekert</i>	Trails
<b>4:00 to 5:00 PM</b>	<b>Michigan State University Certification Program</b> General Overview	Veranda AB

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<b>5:15 to 6:00 PM</b>	<b>NACM/NASJE First-time Attendees Reception</b> Jude Del Preore, NACM President Judith Anderson, NASJE President	Veranda
<b>6:00 to 7:30 PM</b>	<b>NACM/NASJE Presidents' Reception</b> Jude Del Preore, NACM President Judith Anderson, NASJE President Robin Sweet, Interim Nevada State Court Administrator	Pavilion Ballroom

DRAFT

## Session Descriptions for Sunday, July 10

### Forum for State Directors of Judicial Branch Education Offices

NASJE was founded by a handful of state directors of judicial branch education (JBE) offices. While NASJE has grown and expanded to address the many roles and needs of JBEs, it is important to reserve time at our conference for the unique job of our state JBE administrators in the challenging time. This informal forum will be a time to:

- Exchange resources and wisdom,
- Identify trends and problem solve and
- Begin and renew relationships among the state directors of JBEs across our nation

Bring your concerns, successes and ideas to discuss with fellow directors.

### Elders and the Courts: Resources and Training Opportunities

This year the first of the baby boomers turns 65. In the United States, the population of those aged 65 and over is expected to rise from 39 million to 72 million by 2030. This demographic transition will impact all aspects of society, including the courts. This session focuses on issues and resources that impact the court's ability to respond to the aging population. It features (1) an overview of NCSC's Center for Elders and the Courts, (2) a presentation of resources aimed to improve court responses to elder abuse and neglect (including an elder abuse curriculum for state judicial educators), and (3) a discussion of guardianship reform efforts.

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## MONDAY, JULY 11

### *Enhancing Public Perceptions of the Courts and Increasing Community Collaboration*

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**7:30 AM to 5:00 PM**      **Registration & Conference Information**      Conference Level  
Registration Area

**By Appointment**      **Dr Is In**      Ridges

**8:15 to 9:00 AM**      **Welcome and Opening**      Summerlin  
Jude Del Preore, NACM President      Ballroom  
Judith Anderson, NASJE President  
Chief Justice Michael L. Douglas, Supreme  
Court of Nevada

**NACM Award of Merit Presentation**  
NACM Membership Committee  
Duane Delaney

**Conference Theme and Keynote  
Introduction**  
Kevin J. Bowling, NACM President Elect  
Joseph Sawyer, NASJE President Elect

**9:00 to 10:00 AM**      **Keynote Address: iCivics**  
*Presenter: Honorable Jean Hoefler Toal, Chief  
Justice, Supreme Court of South Carolina*

**10:00 to 10:15 AM**      **Break**

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### **Concurrent Workshops: 10:15 – 11:45 AM**

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**Keynote Follow-Up**      **iCivics**      Charleston BE  
*Presenter: Honorable Jean Hoefler Toal*  
(Does not repeat)

**NACM**      **Working Across Systems to Meet the Needs  
of Our Children, Youth and Families**      Charleston AF  
*Presenter: Shay Bilchik*  
(Repeats at 1:45 PM)

**NACM**                      **Social Media & the Courts:  
Opportunities and Pitfalls**                      Charleston CD  
*Presenters: Marcus Reinkensmeyer and  
Jessica Funkhouser*  
(Repeats at 3:30 PM)

**NASJE**                      **Who Are You? The Myers-Briggs Type  
Indicator and Your Leadership Style –  
Making it Work for You**                      Veranda EF  
*Faculty: Joan Bishop and  
Ileen D. Gerstenberger*  
(Repeats on Tuesday, 10:00 AM)

**NASJE**                      **What do Elder Abuse, Drug Treatment  
Courts and Opinion Writing Have in  
Common? Judicial Education About Sexual  
Violence Issues in Unexpected Places**                      Veranda CD  
*Faculty: National Judicial Education Program  
(NJEP), Lynn Hecht Schafran and  
Claudia Bayliff*  
(Does not repeat)

**MSU**                      *Court and Community Communication (1.5 hrs)*                      Veranda AB  
*Presenters: Linda Romero Soles and  
Lisa Galdos*

**11:45 AM**                      **NACM Business Meeting Luncheon**                      Summerlin  
Ballroom

**12:00 to 1:30 PM**                      **NASJE Lunch**                      Trails

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**Concurrent Workshops:  
1:45 – 3:15 PM**

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**NACM**                      **Court and Community Collaboration: A  
Model for Juvenile Justice**                      Charleston BE  
*Presenter: Sandra Metcalf*  
(Repeats at 3:30 PM)

**NACM**                      **Working Across Systems to Meet the Needs  
of Our Children, Youth and Families**                      Charleston AF  
*Presenter: Shay Bilchik*  
(Repeat of 10:15 AM)

NACM	<b>“Our Children Are Sacred”: Application of the Indian Child Welfare Act</b> <i>Presenters: Timothy Conners and Robert Carbeck</i> (Repeats at 3:30 PM)	Charleston CD
NASJE	<b>Court Teams’ Decision-Making: The Role Personalities, Logic, Personal Values and Life Experiences Play</b> <i>Faculty: Tom Langhorne</i> (Repeats at 3:30 PM)	Veranda EF
NASJE	<b>Depth and Breadth: How to Merge the Education Concepts in Substantive Law and Court Management with Impartiality</b> <i>Faculty: Kimberly Papillon</i> (Does not repeat)	Veranda CD
MSU	<i>Court and Community Communication (3 hrs)</i> <i>Presenters: Linda Romero Soles and Lisa Galdos</i>	Veranda AB
3:15 to 3:30 PM	<b>REFRESHMENT BREAK</b>	

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**Concurrent Workshops:  
3:30 – 5:00 PM**

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NACM	<b>Court and Community Collaboration: A Model for Juvenile Justice</b> <i>Presenter: Sandra Metcalf</i> (Repeat of 1:45 PM)	Charleston BE
NACM	<b>Social Media &amp; the Courts: Opportunities and Pitfalls</b> <i>Presenters: Marcus Reinkensmeyer and Jessica Funkhouser</i> (Repeat of 10:15 AM)	Charleston AF
NACM	<b>“Our Children Are Sacred”: Application of the Indian Child Welfare Act</b> <i>Presenters: Timothy Conners and Robert Carbeck</i> (Repeat of 1:45 PM)	Charleston CD

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<b>NASJE</b>	<b>Court Teams' Decision-Making: The Role Personalities, Logic, Personal Values and Life Experiences Play</b> <i>Faculty: Tom Langhorne</i> (Repeat of 1:45 PM)	Veranda EF
<b>NASJE</b>	<b>Brains and Biases: Emotional Intelligence in the Courtroom</b> <i>Faculty: Judge Charles B. Schudson</i> (Does not repeat)	Veranda CD
<b>3:30 to 5:30 PM MSU</b>	<b><i>Court and Community Communication (5 hrs)</i></b> <i>Presenters: Linda Romero Soles and Lisa Galdos</i>	Veranda AB
<b>7:30 to 10:00 PM</b>	<b>NACM / NASJE Networking Event</b>	Location
<b>7:45 to 10:30 PM</b>	<b>Optional Film Viewing: <i>Winter's Bone</i></b> <i>Faculty: Kelly Tait and Joseph Sawyer</i> (follow-up film discussion session will be held Tuesday, 1:45 PM)	Siena

**ENJOY THE EVENING AND DINNER IN LAS VEGAS**



## Session Descriptions for Monday, July 11

### Keynote Address: iCivics

iCivics (formerly Our Courts) is a web-based education project designed to teach students civics and inspire them to be active participants in our democracy. iCivics is the vision of Justice Sandra Day O'Connor, who is concerned that students are not getting the information and tools they need for civic participation, and that civics teachers need better materials and support.

### Dr. Is In

The National Center for State Courts' **Doctor Is In** program offers conference attendees a free consultation with one or more of NCSC's court services professionals to discuss and find a solution to whatever challenge your court is facing. These one-on-one meetings with an NCSC expert allow attendees to examine a specific challenge that is being faced by their court or organization. There is no charge and no further obligation. If you are interested in making an appointment, please contact Program Coordinator Kent Kelly at 303-308-4319 or [kkelly@ncsc.org](mailto:kkelly@ncsc.org)

### Keynote Follow-Up: iCivics

(session description)

### Working Across Systems to Meet the Needs of Our Children, Youth and Families

We know that youth follow multiple pathways into the juvenile justice system. We also know that from an ecological perspective, they face risks and are provided protection in multiple domains: family, peer, school, community and self. This requires a multi-system response, particularly when that pathway begins with child abuse and neglect. Mr. Bilchik's presentation will explore this pathway in terms of prevalence and covariates and will identify ways courts and their systems partners can reengineer their work to best serve these youth and prevent further system involvement.

### Social Media & the Courts: Opportunities and Pitfalls

(session description)

## **Who Are You? The Myers-Briggs Type Indicator and Your Leadership Style – Making it Work for You**

This session will allow participants the opportunity to explore their leadership abilities as it relates to the Myers Briggs Type Inventory. Participants will be able to identify their own psychological preference after taking and scoring the inventory for themselves. Using these preferences, participants will explore their own strengths and gifts and identify areas for potential growth. In addition, participants will learn to understand and appreciate the differences in others.

This session involves taking the MBTI prior to the session (instructions for taking the inventory will follow once you have registered for the workshop). The session is highly interactive and will generate lots of discussion.

## **MSU Course Description: Court and Community Communication**

People do not trust what they do not understand. Effective court leaders must develop and improve communication channels between the courts and the public to advance court purposes and responsibilities and instill public trust and confidence. Court leaders must understand how public information and community outreach activities support the court's mission and objectives. During this course, participants will discuss the court's role in educating the public, learn the key components for implementing effective outreach programs, identify stakeholders, discuss the impact of the media, and develop a strategy for implementing and evaluating an outreach program at their home court.

## **What do Elder Abuse, Drug Treatment Courts and Opinion Writing Have in Common? Judicial Education About Sexual Violence Issues in Unexpected Places**

Sexual violence is a pervasive issue but often goes unrecognized or unaddressed. Highlighting the presence and impact of sexual violence in these and other unexpected areas is a creative and effective way to provide judicial education on this topic.

Elder abuse, drug treatment courts and language are just three of the issues for which the National Judicial Education Program (NJEP) has created new modules for in-person judicial education. Each module can be presented on its own or integrated into a variety of other programs. The modules include a faculty manual, PowerPoint presentation with suggested commentary for the presenter, exercises, extensive resources and directions for adapting the module to your jurisdiction. The modules are available for download from the web or on CDs.

At this session you will learn about all of the new NJEP modules and explore how you can use them to surprise and enlighten your judges and court staff.

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## **Court and Community Collaboration: A Model for Juvenile Justice**

(session description)

## **“Our Children Are Sacred”: Application of the Indian Child Welfare Act**

(session description)

## **Court Teams’ Decision-Making: The Role Personalities, Logic, Personal Values and Life Experiences Play**

How can our court teams improve their decision-making? Why do some court teams’ always seem to make prudent yet difficult decisions while other teams appear to anguish and languish with their decision-making process? Why do individual team members, possessing equal intelligence and access to an identical set of facts, reach different decisions? How did a human inconceivably “out think” IBM’s “infallible decision-making computer”? These questions are answered to offer practical strategies for improving our individual and court team decision-making.

Before attending this workshop, please take the self-scoring Myers-Briggs personality type test at:

<http://www.humanmetrics.com/cgi-win/jtypes2.asp>.

Then review what your Myers-Briggs alpha score means at

[http://www.personalitypathways.com/type\\_inventory.html](http://www.personalitypathways.com/type_inventory.html)

## **Depth and Breadth: How to Merge the Education Concepts in Substantive Law and Court Management with Impartiality**

This interactive workshop will explore how we teach judges the application of the law to facts and court managers, key management skills while infusing impartiality into each aspect. Proceeding with complex legal analysis, managing during budget crises, assessing expert witness competency, mediating voir dire, assessing lay witness credibility, and anticipating appeal will be discussed. The ways that impartiality sits at the center of these processes will be explored. The course will use fMRI imaging studies to explore how our brains engage in these processes.

## **Brains and Biases: Emotional Intelligence in the Courtroom**

What can recent brain science research teach court managers and judges about our own biases and decision-making? How can we enhance our emotional intelligence in order to better understand ourselves, each other, lawyers and litigants? How can we bring our emotional intelligence to America's courts to more effectively respond to challenging people and problems? This session will offer an introduction to:

- 1) recent developments in brain science and what they reveal about implicit bias and its impact on decision-making;
- 2) emotional intelligence and how court managers and judges can bring "EI" into the justice system to better understand themselves, each other, and the cases coming to America's courts; and
- 3) examples of how educators can use cinema and literature to provide provocative and enjoyable seminars to help court managers, judges and their staffs learn about and enhance their emotional intelligence.

### **Optional Film Viewing: *Winter's Bone***

In the Ozark woods, seventeen year old Ree Dolly, caretaker of her younger brother and sister and mentally ill mother, sets out to find her father who has put their house up for his bail bond and then disappeared. Her determination in dire circumstances lights up this riveting, somber gem of a movie that won the Grand Jury Prize at the 2010 Sundance Film Festival as well as being nominated for four Academy Awards. ***A facilitated discussion addressing issues from the movie in the context of the judicial branch will occur on the following day of the conference.***

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## TUESDAY, JULY 12

### *Supporting Professional Court Management Education*

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8:00 AM to 5:00 PM	Registration & Conference Information	Conference Level Registration Area
By appointment	Dr. Is In	Ridges
8:15 to 8:35 AM	<b>Justice Achievement Award Presentation</b> NACM Membership Committee Stephanie Hess	Summerlin Ballroom
8:35 to 8:45 AM	<b>Keynote Introduction</b> Judith Anderson, NASJE President	
8:45 to 9:45 AM	<b>Keynote: Supporting Professional Court Management Education Through Team Building and Critical Analysis</b> <i>Faculty: Theresa Robinson</i> <b>Fueling the “Me” in Team: An Integrated Approach to Team Performance</b>	
9:45 to 10:00 AM	<b>BREAK</b>	

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### Concurrent Workshops: 10:00 – 11:30 AM

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Keynote Follow-Up	<b>Vision Casting and Action Planning for Fueling the “Me” in Team</b> <i>Faculty: Theresa Robinson</i> (Does not repeat)	Charleston BE
NACM	<b>Social Media and the Ethical Court Employee</b> <i>Presenters: Norman H. Meyer, Jr. et al</i> (Repeats at 1:45 PM)	Charleston AF
NACM	<b>From Succession Planning to Talent Management</b> <i>Presenter: Brenda Wagenknecht-Ivey</i> (Repeats at 1:45 PM)	Charleston CD

**NASJE**                      **Who Are You? The Myers-Briggs Type Indicator and Your Leadership Style – Making it Work for You**                      Veranda EF  
*Faculty: Joan Bishop and Ileen D. Gerstenberger*  
(Repeat of Monday, 10:15 AM)

**NASJE**                      **Shared Interest Groups**                      Veranda CD  
*Faculty: Milt Nuzum, John Meeks, and Joseph Sawyer*  
(Does not repeat)

**MSU**                      *Resources, Budget and Finance (1.5 hrs)*                      Veranda AB  
*Presenters: Mark Van Bever and Charlotte Jerrett*

**11:30 AM**                      **NACM Lunch on Your Own**

**11:30 AM to 1:30 PM**                      **NACM Publication Committee Focus Group**                      Hills

**11:30 AM to 1:30 PM**                      **NACM Strategic Planning Focus Group**                      Siena

**11:35 AM to 1:35 PM**                      **NASJE Membership Meeting Luncheon**                      Trails

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**Concurrent Workshops:  
1:45– 3:15 PM**

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**NACM**                      **The Court Administrator: Our Role, Purpose and Capabilities**                      Charleston BE  
*Presenter: Janet Cornell*  
(Does not repeat)

**NACM**                      **Social Media and the Ethical Court Employee**                      Charleston AF  
*Presenters: Norman H. Meyer, Jr. et al*  
(Repeat of 10:00 AM)

**NACM**                      **From Succession Planning to Talent Management**                      Charleston CD  
*Presenter: Brenda Wagenknecht-Ivey*  
(Repeat of 10:00 AM)

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**NASJE**                      **Taking the Opportunity to Lead**                      Veranda EF  
*Faculty: Paul Biderman*  
(Does not repeat)

**NASJE**                      **Diversity Issues in the Film *Winter's Bone*:  
A Facilitated Discussion**                      Veranda CD  
*Faculty: Kelly Tait and Joseph Sawyer*  
(Does not repeat)

**MSU**                              *Resources, Budget and Finance (3 hrs)*                      Veranda AB  
*Presenters: Mark Van Bever and  
Charlotte Jerrett*

**3:15 to 3:30 PM**                      **REFRESHMENT BREAK**

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**Concurrent Workshops:  
3:30 - 5:00 PM**

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**3:30 to 5:00 PM**                      **Forum on the Advancement of Court  
Technology (FACT)**                      Trails  
Marlene Martineau

**3:30 to 5:00 PM**                      **American Institute of Architects (AIA)  
Partnership**                      Siena  
Carla Smith and Chuck Oraftik

**NACM**                              **Shared Interest Group #1 – General  
Jurisdiction Courts**                      Charleston BE

**NACM**                              **Shared Interest Group #2 – Limited  
Jurisdiction Courts**                      Charleston AF

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<b>NACM</b>	<b>Shared Interest Group #3 – Family/Juvenile Jurisdiction Courts</b>	Charleston CD
<b>NASJE</b>	<b>Leadership and Knowledge Management in the Courts</b> <i>Faculty: Deborah King and William Brunson</i>	Veranda EF
<b>NASJE</b>	<b>Building the Next Generation of Court Managers: Constructing a Management Training Program in an Urban Setting</b> Introduction: Meredith Hofford <i>Faculty: Terry Curry and Laura B. Reed</i>	Veranda CD
<b>MSU</b>	<i>Resources, Budget and Finance (4.5 hrs)</i> <i>Presenters: Mark Van Bever and Charlotte Jerrett</i>	Veranda AB
<b>6:30 to 11:00 PM</b>	<b>NACM / NASJE Annual Social Event</b>	Summerlin Ballroom

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## Session Descriptions for Tuesday, July 12

### **Keynote: Supporting Professional Court Management Education Through Team Building and Critical Analysis**

#### **Fueling the “Me” in Team: An Integrated Approach to Team Performance**

Consider today’s work environment – the pressure to perform, to collaborate, to achieve, to innovate, to take risks, to anticipate and stay ahead of the trends..... it’s exhausting! Amidst these challenges and demands, many of us slip into the trap of surviving instead of thriving. And though it’s frequently said that “there’s no ‘I’ in team,” current engagement studies reveal however that “there is a ‘ME’ in team” – a “ME” that is critical to overall team effectiveness. In this session Theresa will emphasize how taking care of self (life balance, health, and happiness) maximizes long-term team performance.

#### **Dr. Is In**

The National Center for State Courts’ **Doctor Is In** program offers conference attendees a free consultation with one or more of NCSC’s court services professionals to discuss and find a solution to whatever challenge your court is facing. These one-on-one meetings with an NCSC expert allow attendees to examine a specific challenge that is being faced by their court or organization. There is no charge and no further obligation. If you are interested in making an appointment, please contact Program Coordinator Kent Kelly at 303-308-4319 or [kkelly@ncsc.org](mailto:kkelly@ncsc.org)

#### **Keynote Follow-Up: Vision Casting and Action Planning for Fueling the “Me” in Team**

In this follow-up to the plenary session, join in a practical approach that provides a win-win for you and your team. Discover how to reignite your passion and purpose; explore how defining your professional and personal vision is essential to creating a concrete action plan; learn how to leverage your overall sense of life balance, health, and happiness; develop action steps that will support your vision; and capitalize on a support and accountability system that tracks and measures successes and raises awareness to challenges.

#### **Social Media and the Ethical Court Employee**

Social media are hot, fun, and using them can get a court employee in a lot of trouble! This session will outline social media use by courts and court employees, review the NACM Model Code of Conduct, and then address how these two intersect. Which social media behaviors are acceptable and which are not? The answers are not always clear-cut. Specific fact situations will be discussed, and the session will engage the audience in a lively discussion of social media ethical problems that have, and may, occur in our courts.

## **From Succession Planning to Talent Management**

(session description)

### **Who Are You? The Myers-Briggs Type Indicator and Your Leadership Style – Making it Work for You**

This session will allow participants the opportunity to explore their leadership abilities as it relates to the Myers Briggs Type Inventory. Participants will be able to identify their own psychological preference after taking and scoring the inventory for themselves. Using these preferences, participants will explore their own strengths and gifts and identify areas for potential growth. In addition, participants will learn to understand and appreciate the differences in others.

This session involves taking the MBTI prior to the session (instructions for taking the inventory will follow once you have registered for the workshop). The session is highly interactive and will generate lots of discussion.

### **Shared Interest Groups**

Small discussion groups with variety of topics

International: Milt Nuzum

Persons with Primary Responsibility for Court Manager & Staff Education: John Meeks

Technology: Joseph Sawyer

### **Taking the Opportunity to Lead**

This workshop is for individuals with some experience as a manager or supervisor. Leadership presents opportunities and challenges. As a manager or supervisor, understanding when to exercise leadership is crucial, as is an understanding of the risks. During this course, participants will evaluate the relationship between leadership and power and explore a variety of leadership strategies. Faculty will share ideas about how to exercise leadership in the culture of the courts, how to use contemporary leadership approaches, and how to facilitate organizational development and change in your local organization.

### **Diversity Issues in the Film *Winter's Bone*: A Facilitated Discussion**

The unforgettable story told in *Winter's Bone* of a seventeen year old girl's quest to preserve her home and her family highlights numerous diversity issues that can impact the attitudes and behaviors of court employees and court participants. This facilitated discussion will address some of the issues framed by the movie within the context of the court, such as poverty, education level, mental illness, addiction, and rural isolation. *This discussion will still be of value for those participants who were unable to view the film but are interested in the issues.*

### **Forum on the Advancement of Court Technology (FACT)**

FACT, the Forum on the Advancement of Court Technology, conducts its Steering Committee meeting at which governance and strategic issues are considered. Members and interested parties are welcome to attend.

## **American Institute of Architects (AIA) Partnership**

NACM and the American Institute of Architects (AIA) formed a partnership to encourage professional collaboration regarding facility programming, planning and design. Both organizations determined it was necessary for court leaders and architects to engage in the process from project beginning to end. NACM will host a meeting at the mid-year conference and would like to extend an invitation to any interested attendee.

## **Shared Interest Group #1 – General Jurisdiction Courts**

Attendees will have the opportunity to exchange ideas with their colleagues in general jurisdiction courts regarding issues related to pro se litigants, high-profile jury trials, juror needs, problem-solving courts, and additional related topics.

## **Shared Interest Group #2 – Limited Jurisdiction Courts**

Attendees will share successes, ideas, problems, and challenges during an open conversation with limited jurisdiction court administrators and administrative staff regarding issues specific to the management of limited jurisdiction courts.

## **Shared Interest Group #3 – Family/Juvenile Jurisdiction Courts**

(session description)

## **Leadership and Knowledge Management in the Courts**

This workshop is for staff and new or experienced managers/supervisors. Leadership involves thinking about and preparing for the future. During this course, participants will assess the possibilities for leadership in the courts with regard to knowledge management, which is often a vital component of succession management. Faculty will share definitions of knowledge management, explore a variety of models, compare knowledge management with information management, and offer ideas for both technological and social approaches to this important step to enhancing the intellectual capital in the courts.

## **Building the Next Generation of Court Managers: Constructing a Management Training Program in an Urban Setting**

Creating a leadership culture and succession planning are two of the topics about which court leaders talk and worry a lot, but about which too little has been done. This session will explore how the District of Columbia Courts tackled these challenges by creating an innovative series of programs for: (1) aspiring managers, and (2) managers already in their roles. In addition to an overview of the objectives, structure, and planning of the workshop series, this session will feature a panel including not only the visionaries who created and lead the program, but also recent participants.

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**WEDNESDAY, JULY 13**  
***Association Committee Meetings and Exhibition***

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<b>7:00 AM</b>	<b>FUN RUN/WALK</b> Paul Delosh	MEET IN HOTEL LOBBY 6:30 AM
<b>8:00 AM to 5:00 PM</b>	<b>Registration &amp; Conference Information</b>	Conference Level Registration Area
<b>8:30 to 11:00 AM</b> <b>MSU</b>	<i>Resources, Budget and Finance (7 hrs)</i> <i>Presenters: Mark Van Bever and</i> <i>Charlotte Jerrett</i>	Veranda AB
<b>By appointment</b>	<b>Dr. Is In</b>	Ridges
<b>8:00 to 9:30 AM</b>	<b>NASJE Regional Meetings</b>	
	<b>Southeastern Region</b>	Siena
	<b>Western Region</b>	Hills
	<b>Northeastern Region</b>	Willows
	<b>Midwestern Region</b>	Trails
<b>9:30 to 10:00 AM</b>	<b>Installation of New NASJE Officers</b>	Charleston A
<b>10:15 to 11:45 AM</b>	<b>NASJE Closing Plenary</b> <b>Pushing the Boundaries of Education: From</b> <b>Event to Curriculum-Based Planning</b> <i>Faculty: Maggie Cimino and Stephen M. Feiler</i>	Charleston A
<b>12:00 to 5:00 PM</b>	<b>NASJE Board Meeting/Lunch</b>	Trails
<b>NACM Committee Meetings</b>		
<i>All conference attendees are invited and welcome to attend any NACM committee meeting. A Committee Preference Form that includes the activities of each committee is included in the conference materials. If you have questions about the committees, please feel free to contact any NACM Board member.</i>		
<b>8:30 to 9:30 AM</b>	<b>Planning Committee</b>	Veranda CD
	<b>Website Committee Meeting</b>	Veranda EF
<b>9:30 to 10:30 AM</b>	<b>Conference Development Committee &amp;</b> <b>Exhibitor Subcommittee</b>	Veranda CD
	<b>Ethics Committee</b>	Veranda EF

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<b>10:30 to 11:30 AM</b>	<b>Publications Committee</b>	Veranda CD
	<b>Membership Committee &amp; State Association Subcommittee</b>	Veranda EF
<b>10:00 AM to 5:00 PM</b>	<b>EXHIBIT SHOW</b>	Red Rock Ballroom
<b>10:00 AM to NOON</b>	<b>COURT 2 COURT</b>	
<b>NOON</b>	<b>BOX LUNCH</b>	
<b>1:00 to 2:00 PM</b>	<b>Pin Exchange</b>	
<b>2:00 to 4:00 PM</b>	<b>Exhibitor Bonus Sessions</b>	Charleston BCDE
<b>4:00 to 5:00 PM</b>	<b>PRIZE DRAWING (must be present to win)</b>	

## **ENJOY THE EVENING AND DINNER IN LAS VEGAS**

### **Special Receptions**

<b>5:30 to 7:00 PM</b>	<b>National Center for State Courts ICM Fellows</b>	Veranda C
<b>5:30 to 7:00 PM</b>	<b>University of Denver</b>	Veranda D
<b>5:30 to 7:00 PM</b>	<b>American University</b>	Veranda E
<b>7:30 to 10:00 PM</b>	<b>NACM / NASJE Networking Event</b>	Location

## Session Descriptions for Wednesday, July 13

### **Dr. Is In**

The National Center for State Courts' **Doctor Is In** program offers conference attendees a free consultation with one or more of NCSC's court services professionals to discuss and find a solution to whatever challenge your court is facing. These one-on-one meetings with an NCSC expert allow attendees to examine a specific challenge that is being faced by their court or organization. There is no charge and no further obligation. If you are interested in making an appointment, please contact Program Coordinator Kent Kelly at 303-308-4319 or [kkelly@ncsc.org](mailto:kkelly@ncsc.org)

### **NASJE Closing Plenary**

#### **Pushing the Boundaries of Education: From Event to Curriculum-Based Planning**

This highly interactive session will explore the use, benefit and impact of curriculum-based planning on the justice system. Curriculum-based planning is a process that assures comprehensive, relevant education is available for court staff —judicial and non-judicial— throughout their careers and/or assignments. This plenary will introduce the tools, resources, and design strategies identified as best practices. Areas of focus will include: 1) Consistency of content over time, from venue to venue, and from faculty member to faculty member; 2) Facilitate ways to make faculty and the education more effective; and 3) Flexibility of curriculum to meet varying education needs of all court personnel.

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**THURSDAY, JULY 14**  
***Sustaining Excellence in Difficult Budget Times***

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<b>8:00 AM to 5:00 PM</b>	<b>Registration &amp; Conference Information</b>	Conference Level Registration Area
<b>By appointment</b>	<b>Dr. Is In</b>	Ridges
<b>8:30 AM to 12:00 PM</b>	<b>NASJE Board Meeting (con't)</b>	Trails
<b>8:30 to 8:40 AM</b>	<b>Institute for Court Management Scholarship Award Presentation</b> Suzanne Stinson	Summerlin Ballroom
<b>8:40 to 8:45 AM</b>	<b>Keynote Introduction</b> Pamela Q. Harris, NACM Vice President	
<b>8:45 to 9:45 AM</b>	<b>Keynote: Inner Strength: Court Managers Facing Budgetary and Other Crises</b> <i>Presenter: Noreen L. Sharp</i>	Summerlin Ballroom
<b>9:45 to 10:00 AM</b>	<b>BREAK</b>	

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**Concurrent Workshops:**  
**10:00 – 11:30 AM**

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<b>Keynote Follow-up</b>	<b>Mission, Service, Stewardship: Court Managers Embracing the Budget Crisis</b> <i>Presenter: Noreen Sharp</i> (Continues at 1:30 PM)	Charleston BE
<b>NACM</b>	<b>Simple Solutions to Court Interpreting Challenges: The Wonders of Remote Interpreting</b> <i>Presenter: Ody Arias-Luciano</i> (Repeats at 1:30 PM)	Charleston AF
<b>NACM</b>	<b>Issues and Approaches for Managing Home Foreclosure Cases</b> <i>Presenters: Suzanne Schneider, et al</i> (Repeats at 1:30 PM)	Charleston CD

<b>NACM</b>	<b>Vendor Perspective on Court Collections</b> <i>Presenter: Marlene Martineau</i> (Does not repeat)	Veranda AB
<b>AIA</b>	<b>Project Delivery through Alternative Procurement Process</b> <i>Presenters: Andrew Cupples, Clifford Ham, Joseph Aiello, Ken Jandura and Ray Garfield</i>	Veranda CD
<b>AIA</b>	<b>Courthouse Design, Past, Current and Future</b> <i>Presenters: Chiang-Ming Yeh, Don Hardenberg, Todd Phillips, Rona Rothenberg and Frank Green</i>	Veranda EF
<b>11:45 AM to 1:15 PM</b>	<b>NACM Business Meeting Lunch and New Officer Swearing In</b>	Summerlin Ballroom

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**Concurrent Workshops:  
1:30 – 3:00 PM**

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<b>Keynote Follow-up</b>	<b>Mission, Service, Stewardship: Court Managers Embracing the Budget Crisis</b> <i>Presenter: Noreen Sharp</i> (Continuation of 10:00 AM)	Charleston BE
<b>NACM</b>	<b>Simple Solutions to Court Interpreting Challenges: The Wonders of Remote Interpreting</b> <i>Presenter: Ody Arias-Luciano</i> (Repeat of 10:00 AM)	Charleston AF
<b>NACM</b>	<b>Issues and Approaches for Managing Home Foreclosure Cases</b> <i>Presenters: Suzanne Schneider, et al</i> (Repeat of 10:00 AM)	Charleston CD
<b>NACM</b>	<b>Innovative and Effective Approaches to Court Collections</b> <i>Presenter: Nial Raaen</i> (Does not repeat)	Veranda AB
<b>AIA</b>	<b>Getting Better Court Facilities in Challenging Times</b> <i>Presenters: Robert Fisch and April Pottorff</i> (Does not repeat)	Veranda CD



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**AIA**                      **How Am I Going to Get My Courthouse Built in This Economy?**      Veranda EF  
*Presenters: Duncan Broyd, Daniel Wiley, and Jay Farbstein*  
(Does not repeat)

**3:00 to 3:15 PM**                      **REFRESHMENT BREAK**

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**NACM Closing Plenary**

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**3:15 to 4:00 PM**                      **Conference Closing Plenary**                      Summerlin  
NACM President and President-Elect Report      Ballroom  
on Future Conferences and NACM National  
Agenda

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## Session Descriptions for Thursday, July 14

### **Keynote: Inner Strength: Court Managers Facing Budgetary and Other Crises**

(session description)

### **Dr. Is In**

The National Center for State Courts' **Doctor Is In** program offers conference attendees a free consultation with one or more of NCSC's court services professionals to discuss and find a solution to whatever challenge your court is facing. These one-on-one meetings with an NCSC expert allow attendees to examine a specific challenge that is being faced by their court or organization. There is no charge and no further obligation. If you are interested in making an appointment, please contact Program Coordinator Kent Kelly at 303-308-4319 or [kkelly@ncsc.org](mailto:kkelly@ncsc.org)

### **Mission, Service, Stewardship: Court Managers Embracing the Budget Crisis**

How does the court administrator face these difficult budget times that have already lasted too long and will continue for too many years to come? Is it possible to recover from the live through these economic woes and still administrate a court that is committed to the mission of justice for all, in spite of it all? This session focuses on mission, stewardship and service as techniques to face difficult budgetary times and as a parallel to employing tactics and strategy. The primary focus is what actions administrators can take to achieve healthy and successful management for difficult budget years.

### **Simple Solutions to Court Interpreting Challenges: The Wonders of Remote Interpreting**

(session description)

### **Issues and Approaches for Managing Home Foreclosure Cases**

(session description)

### **Vendor Perspective on Court Collections**

(session description)

### **Project Delivery through Alternative Procurement Process**

(session description)

### **Courthouse Design, Past, Current and Future**

(session description)

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## **Innovative and Effective Approaches to Court Collections**

(session description)

## **Getting Better Court Facilities in Challenging Times**

(session description)

## **How Am I Going to Get My Courthouse Built in This Economy?**

(session description)

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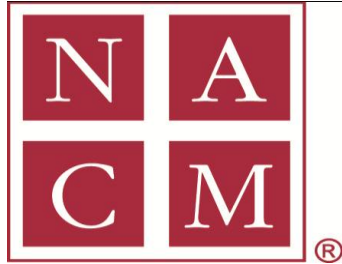
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**FRIDAY, JULY 15**  
***Post-Conference Activities***

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<b>9:00 to 10:00 AM</b>	<b>New Board Member Orientation</b>	Ridges
<b>10:00 AM to NOON</b>	<b>NACM Board of Directors Meeting</b>	Ridges

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## **NACM/NASJE NETWORKING**

### *Location*

Monday, July 11	7:30 pm – 10:00 pm
Wednesday, July 13	7:30 pm – 10:00 pm

## **CONFERENCE REGISTRATION/INFORMATION**

### *Conference Level Registration Area*

Sunday, July 10	1:00 pm – 7:00 pm
Monday, July 11	7:30 am – 5:00 pm
Tuesday, July 12	8:00 am – 3:30 pm
Wednesday, July 13	8:00 am – 5:00 pm
Thursday, July 14	8:00 am – 5:00 pm

## **CONFERENCE STAFF**

**Linda D. Perkins**  
*Association Manager*

**Valerie F. Hansford**  
*Conference Services Manager*

**Stacey A. Smith**  
*Exhibit Manager*

**Dale Kasperek**  
*Principal Court Management Consultant*

**Toni J. Engle**  
*Administrative Manager*

**National Center for State Courts**  
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